

Shangri-La Hotel, Suzhou

STAR Classification: 

 [Display Hotel on Map](#)

Address: 168, Ta Yuan Rd

City/State/Country: Suzhou, China, People's Rep of

Phone Number: 512-6808-0168

Fax Number: 512-6808-1168

Rooms: 410

Standard Rate: \$201-\$276

Suite Rate: \$454-\$530

Toll-free Number: 800-942-5050

Web Address: <http://www.shangri-la.com/en/property/suzhou/shangrila>

Email Address: slsz@shangri-la.com

Located near retail and entertainment areas, Suzhou's newest luxury hotel has emerged to give stiff competition to the Sheraton Hotel, the only other hotel in the city at this standard. Whereas the Sheraton incorporates Chinese architecture, this hotel only uses it for elegant detail. The hotel offers the kind of smart looks and smooth, impeccable service that characterizes the Shangri-la brand.

A grand gleaming marble lobby is the forerunner to seamless check-in and a haven from the outside bustle. A comfortable lobby lounge regularly offers live music. Service is excellent with wall-to-wall staffers speaking excellent English and trained not to blink an eye at Westerners' sometimes strange ways.

Six restaurants and a bar serving top-quality food and drink cover all the best Chinese dishes and cater to a wide range of national and international palates.

Most guests forsake exercise in the outside smog and head indoors to the gym, though a few might dare to breathe through a game at the two tennis courts or the minigolf green. Relaxation is helped by a spa, sauna, whirlpool and indoor pool. A retail arcade offers a post office, car rental and gift shop.

The best conference facilities in the city consist of a grand pillarless ballroom, a smaller ballroom, an auditorium and five meeting rooms allowing conferences of up to 1,500 people. A business center offers a comprehensive range of useful equipment. A city shuttle and limousine service whisk guests off to appointments, and valets park cars.

All rooms are located in the tower that rises above most other skyscrapers in Suzhou, so excellent views of the rather polluted, but still pretty, city are available. Muted golden tones give an opulent feel to smart uncluttered Western decor with beautiful Oriental touches, including golden bedspreads and Chinese wooden entertainment cabinets. Each room comes with two double beds, a couch, a desk, a chair, a TV, tea- and coffeemakers, an iron, a safe, IDD, a minibar and broadband Internet access. Baths include hair dryers, toiletries, and a separate shower and tub.

Executive floors add voice mail, fax capability and larger desks, as well as access to a well-serviced executive lounge. Smoking is permitted in 243 rooms and suites, and two rooms are handicap accessible. Room service never stops, and pets are not permitted.

This hotel, though missing the lovely gardens of the Sheraton, is nonetheless a strong choice for corporate high-flyers who appreciate large numbers of staffers who do it all.

Review Updated: April 2007